



PACRAO NEWS

Pacific Association of Collegiate Registrars and Admission Officers

Spring 2019

Participate!

Happy spring everyone! It's hard to believe that many of us were together for the conference in Sacramento and now we are ushering in spring. This is a VERY busy time for many of us as we lock in our incoming classes or preparing for commencement. These are two of the biggest times for all of us, whether you are in admissions or Registrar land.



A big theme for this newsletter is PARTICIPATE! It is because of your participation that this association is so incredibly strong. Following my message is an update on the upcoming Nominations and Elections (N&E) process. This is such an incredibly important part of our association because it will be this group (Nominations and Elections) who will select the next round of leaders for PACRAO. So, if you don't want to have another me as your President, it will be up to the N&E to make better choices (insert sarcasm). But before they can do their work, you need to elect them. An email will come out in the next couple of weeks for you to cast your vote.

You will also see an update from the Program Committee as they continue to solicit presentations for the 2019 conference in Scottsdale. Given the incredible expertise within PACRAO I know we will have a great conference. Beyond getting to see all of your colleagues, it's the sessions that make for such an incredible conference. So please, submit, submit, submit. I know Mel and her committee will greatly appreciate it as they build the program.

Also, you will see a message from our VP of Professional Development, Jana. She is looking for articles for the PACRAO Review. She also is looking for some folks to provide webinars. Both of these are ways in which we provide incredibly valuable content between conferences.

And last, but not least, in the theme of participate, you will get more information on how to be a member of our award winning Leadership Development Institute. This program has only existed for one cohort but already received the Ockerman Award from AACRAO for outstanding professional activities.

Respectfully and Inspirationally Submitted,

Chris Sweet, PACRAO President (He, Him, His)
Registrar, Clackamas Community College (Oregon City, Oregon)

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N&E

Nominations and Elections Rayanne Williams—Past President



Hello PACRAO Members!

Spring has sprung and that means voting is just around the corner for installing our next Nominations & Elections committee (N&E) for the 2019 -2020 cycle. In PACRAO's governmental structure, the N&E serves the critical role of creating the slate of nominees for the PACRAO Executive Board and Audit Committee. In selecting the N&E, you as a PACRAO member are selecting the representative body who will speak on your behalf in the Board of Directors and Audit Committee selection process. Therefore, it is vital that you exercise your right to VOTE!

Voting will open on April 10th. On that date, a reminder will be sent with a link to access the ballots. In the meantime, you can review the candidates via this newsletter and be ready to cast your vote!

From the list of nominees on the following pages, you will be selecting six candidates. The top six vote getters will serve as the 2019-2020 PACRAO Nominations and Elections Committee. The next two vote getters will serve as alternates should an elected member not be able to serve. The top vote getter in this year's election will serve on the 2019-2020 N&E and will continue on to the 2020-2021 N&E as that committee's Vice Chair.

I hope you will vote. You do not need to have in-depth knowledge of our candidates in order to vote. You only need to consider the bios the candidates have submitted and vote for the six people who you think will most ably serve on the N&E. Again, this body plays an important role in the governance of PACRAO as they represent YOU!

Here are the candidates for this year's Nominations and Elections Committee are as follows: (bios listed on the following pages)

• **Chelsea Kay-Wong**

Registrar, University of Hawaii, Hilo

• **Chynna Sandgren**

NSHE Specialist, Truckee Meadows Community College

• **Kylie P. Borges**

Assistant Registrar, Stanford University

• **Paul Lampano**

Deputy Registrar, University of California Irvine

• **Kathy Rank**

Associate Registrar, University of Utah

• **Katherine Cable**

Academic Records Coordinator, Southern Oregon University

• **Jennifer Seong**

Residency, UCLA

• **Rueben Lubers**

Associate Director of Operations – Undergrad Admissions, University of California Merced

• **Kory Riddle**

Assistant Registrar, University of California, San Diego

N&E Profiles

Nominations and Elections Committee Nominations Rayanne Williams—Past President



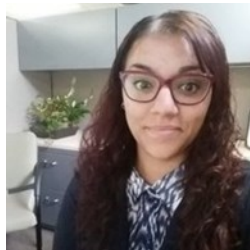
Chelsea Kay-Wong

Chelsea Kay-Wong was born and raised in Hawaii. Coming from a low income first generation family and choosing to start a family during freshmen year in college, the odds of success were improbable. However, Chelsea persevered and pursued a degree in Business Administration at the University of Hawaii at Hilo graduating with honors and as a member of the Delta Sigma Pi business fraternity. Chelsea has served in multiple roles within the Office of the Registrar over the past nine years including Records Specialist, Office Manager, Assistant Registrar and most recently Registrar. Chelsea has received numerous awards for her professional work including being awarded the UH Hilo S.T.A.R "Work Smarter" Award being an advocate for increasing efficiency and striving for consistency within UH Hilo and the University of Hawaii System. Most recently, Chelsea has been accepted in the University of Hawaii Presidential Executive Leadership Program (PELP) for the 2018-2019 cohort. Chelsea's experiences have been focused in and around Hawaii, however she hopes to continue her learning and impact positive change on the profession of Registrars and Admissions Officers by serving as a part of the Nominations & Elections committee. Chelsea's hope is to gain a better understanding of larger organizations within her profession and take on leadership roles in the future.



Chynna Sandgren

Chynna is the NSHE Specialist in the Admissions and Records office at Truckee Meadows Community College. She has a Master degree in Public Administration and a Bachelor degree in Psychology. She is passionate about advocating for students and making higher education an achievable goal. Chynna would like to service on the Nominations and Elections Committee to help grow the presence of Community College members in PACRAO as well as become involved in the great work PACRAO does.



Kylie P. Borges

I am the Associate Registrar for Degree Progress & Audit at Stanford University. I started at Stanford in 2016 as a Degree Progress Specialist overseeing the cotermin and transfer admit populations, and in my time at Stanford: co-created the Coffee With Your Colleagues student services staff training and collaboration initiative, proliferated internal job aids, created and revamped Registrar Office webpage content to provide better and more student-friendly language, was responsible for interpreting and reassessing complex policies/practices (and, in some cases, presenting these policy recommendations to faculty and administrative bodies), launched a University-wide transfer articulation database (TES), worked with partners across campus (including the Institutional Reporting, Student Information Systems, and University IT's Business Intelligence divisions) to develop reporting and auditing resources. I currently serve on the AACRAO Transfer & Articulation Committee and am participating in PACRAO's inaugural Leadership Development Institute. I want to serve on PACRAO's Nominations and Elections Committee because I would like to get more involved with PACRAO, have more opportunities to network within PACRAO, and because serving on this committee would be an important aspect of my PACRAO LDI participation. Thank you for your consideration.

N&E Profiles

Nominations and Elections Committee Nominations Rayanne Williams—Past President



Paul Lampano

As Deputy Registrar at the University of California, Irvine, I have been a huge supporter of PACRAO and having our staff being involved in PACRAO. The last couple of years I haven't been involved myself, but have re-established my commitment to our organization. As a former N&E Committee Member and past Treasurer, I enjoyed contributing to the association and want to be involved again. My prior experience with both positions will be helpful in serving as a member of the 2019 N&E Committee.



Kathy Rank

I found my "north star" when I started working in higher education although it took a circuitous route before I landed here. After high school I served 4 years in the U.S. Navy, and grew tremendously both personally and professionally from my time in the military. Afterwards, I began taking classes at night while working full time during the day for a utility company. Over the course of 7 years, I slowly chipped away at my bachelor's degree and finally graduated with a Business Administration degree. Turned out to be good timing because the utility company merged with another and many departments offered severance packages as they did not need duplicate departments. I took the leave and after some soul searching found myself drawn to a job posting at my alma mater (Regis University in Denver Co.) to become an admissions recruiter for their School for Professional Studies. Non-traditional learners felt like kindred spirits and alas, I had found my way into this wonderful and sometimes wacky profession! Several years later I earned my graduate degree from Regis; a Master of Science in Management with an emphasis in Organizational Leadership.

I was fortunate to have many opportunities to work in admissions recruiting, marketing and outreach, along with a few years in alumni relations while at Regis University. I then made a move to Salt Lake City and the University of Utah in the Registrar's Office. Once again I feel lucky to have worked with classroom scheduling, registration and records, graduation, transcripts, and last but not least athletic and veteran certification. The variety has been fulfilling and challenging, however, the opportunity to continue learning is the best aspect of all. I also truly enjoy the development of staff and offering encouragement and guidance whenever I'm able to.

Attending PACRAO conferences over the past 4 years has been a highlight of my professional journey, and I would be thrilled to serve as one of the six participants on the Nominations & Elections committee! The opportunity to give back to this dedicated organization in a tangible manner by recruiting other "PACRAONS" to consider serving in upcoming board positions – as well as future N&E committees seems like a terrific way to be more involved. It would be my privilege to serve in this capacity!



Katherine Cable

Katherine Cable spends her working hours as the Academic Records Coordinator at Southern Oregon University, which means she's equal parts archivist and doer of things that defy categorization. She comes to higher education from what could easily be called a variety of career choices in her past, including Emergency Medicine, Search and Rescue, a term in the Marines, and a number of other odds and ends. She spends her off hours as an independent filmmaker, transgender activist and community volunteer, helping students with matters surrounding gender transition and LGBTQ+ support.

N&E Profiles

Nominations and Elections Committee Nominations Rayanne Williams—Past President



Jennifer Seong

My first time at PACRAO ignited a new passion to strive to be a better contingent of the Registrar's Office, and left the conference with burning tasks to advance my professional skills. I would like to return and be a part of PACRAO to contribute to this wonderful organization that has affected me more than expected, and to participate in helping continue build more opportunities to others in the same career path as mine.



Ruben Lubers

Ruben Lubers is the Associate Director of Operations for the Office of Undergraduate Admissions at the University of California at Merced (UC Merced). In his 15 year career with admissions in the UC system, starting first at the Davis campus, he has taken roles in public admissions advising, event coordinating, and regional recruiting and currently oversees the evaluation, articulation and systems teams. As a mathematician, he enjoys solving problems especially when it involves technology, or groups of modulo 5. He enjoys working at UC Merced as he gets to help build a still growing institution by implementing new technologies and processes.

He is excited to be joining the Nominations and Elections Committee (N&E) as a way of networking within the PACRAO organization. Also, it gives him the chance of being more active in the professional organization that guides Registrar and Admissions offers. In addition to networking, he is interested in learning more about how the association works and how he might be able to contribute to the development and growth of newer members.



Kory Riddle

Kory Riddle is the Assistant Registrar at UC San Diego where she services the Enrollment Services team which handles NCAA certifications, VA benefits, special programs, residency for tuition purposes, transcripts and verifications, and enrollment. Kory has been in higher education for 9 years and holds a Bachelor degree in Philosophy Pre-Law and a Masters of Business Administration. She is the chair for the university's Electronic Information Committee, the Enrollment Authorization System Workgroup, and is involved in several campus-wide projects and initiatives aimed to improve the student and staff experience. Kory is a champion of continuous improvement and enjoys presenting training and informational sessions to groups large and small. Kory views the Nominations and Elections Committee as a way to contribute to the profession and introduce others to leadership opportunities.

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From The Archives Sue Eveland—Archives



From the Archives: A Quick Walk Through the Last Century

Dateline 1994 - 25 years ago:

PACRAO President Christine Kerlin, Registrar and Director of Admissions at Central Oregon Community College, appointed the first-ever Diversity Development Advocate, Cecilia Rodriguez, who was then Registrar at Cypress College in California. The DDA was a newly created position in the association; this appointment launched the diversity work that has carried on to this day in PACRAO. Ms. Rodriguez formed an ad hoc committee to create a mission statement and goals. In 1994, a large part of the DDA's job involved creating and managing special activities for the annual conference.

Dateline 1969 - 50 years ago:

Catherine F. Emenaker served as President; the annual conference was held in Lake Tahoe, NV. Ms. Emenaker served as University Registrar at Loyola University in Los Angeles from 1940 to 1980; she was awarded PACRAO Honorary Membership in 1980. 1969 was one of only two times that PACRAO was held in Tahoe, the other being in 1986. (*The PACRAO archives contains very few items from the 60's! Does anyone out there have anything to contribute???*)

Dateline 1944 - 75 years ago:

Pacific Coast Association of Collegiate Registrars (PCACR) President Douglas V. McClane and the Executive Board suspended the Annual Conference for the second year in a row due to World War II. President McClane, who was the Registrar and Director of Admissions at Whitman College in Walla Walla, WA, served as PCACR's president from 1943-1946. The Pacific Coast Association of Collegiate Registrars' Constitution and By Laws in force at the time stated:

Article IV: Term of Office

The term of office for all officers of the Association shall be for one year. Shall an annual meeting be omitted (or the time for it changed), the interval between two consecutive meetings shall be counted as one year in the administration of the provisions of this section. (source: 1940 Compiled PACRAO History.pdf)

The annual conference was suspended a total of three times during the war years – 1943, 1944, and 1945. The war officially ended September 2, 1945, and PCACR resumed annual conferences in 1946; that conference was held in Sacramento. Thus, Mr. McClane holds the record for the longest serving president of the association at four years. Two other presidents served two-year terms: J. Pearce Mitchell in 1928 and 1929, when AACR was held in Seattle in 1929; and D. Thomas Orderman in 1949 and 1950, when AACRAO was held in San Francisco in 1949.

The association's annual meetings were originally omitted when AACRAO (or AACR in the early days) was held with the boundaries of our Pacific region. All other PACRAO presidents served a single term.

From The Archives—continued

Dateline 1919 - 100 years ago:

PACRAO did not yet exist in 1919. A group of college and university professionals first met on August 15, 1910 in Detroit with 15 registrars and 9 college accounts or secretaries in attendance. That meeting led to the formation of both AACRAO (actually, AACR at the time – the American Association of Collegiate Registrars) and NACUBO. In 1922, at the AACR meeting in St. Louis, regional associations were suggested, and as a result of that suggestion, Dr. O.L. Elliot, Registrar at Stanford, and Charles B. Goddard, Assistant Registrar at Stanford, sent out letters of inquiry to the colleges and universities in California, Washington, Oregon, Arizona, Utah and Nevada. The positive response led to the first meeting of the “Pacific Section of the American Association of Collegiate Registrars” on May 4-5, 1923 at Stanford. Eighteen delegates were present: fifteen from California, two from Utah, and one from Oregon. At that meeting, Dr. Elliott was named President, John Montgomery of USC was named Vice President, and S. Estelle Greathead of San Jose State Teachers College was named Secretary-Treasurer.

See more about AACRAO’s history here:
<http://www4.aacrao.org/centennial/history.htm>

From the Archives
Sue Eveland (seveland@uoregon.edu)

Scottsdale 2019
Melissa Frey - Program Committee Chair



Your Program Committee is dedicated to creating a diverse, engaging and most importantly, INSPIRING(!!) conference program slate for YOU this year!

More detailed information was included in the Call for Proposals emails that were sent. Our hope is that we've included some ideas for topics that will motivate you to be a presenter at this year's conference. Each of you is inspirational in a unique way and we encourage you to share your successes, expertise, and experience with your colleagues!

This year we have created a new method for submitting your Session Proposals using a Google form - [PACRAO 2019 Session Proposal Form](#).

Deadline for proposals has been extended to April 15, 2019!

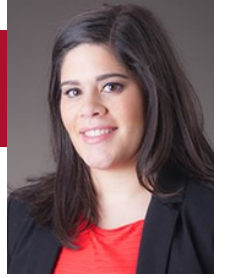
Inspirationally,

Melissa Frey
2019 PACRAO Program Committee Chair

Committee Members: *Amy Clark, Ryan Clark, Nicolle DuPont, Lauren Kim and Andrea Martin*



Message from VP of Professional Development - Jana Jaraysi



Let's empower, share, teach, and learn. I want to present you with the opportunity to share your knowledge with our membership.

Two important ways this can be done:

1. PACRAO Review: Our own Peer-Written and Peer-Reviewed Online Journal (<https://pacrao.org/b/>)
2. PACRAO Webinars: online presentation to our members and colleagues

Let's share information, theories, concepts, experiences about the Registrar's office, Admissions, Student Development Theory, Diversity and Inclusion, campus partnerships, leadership, various processes, mental health issues, young professionals development, budget and so on.

There's so much to discuss, to support what we do, how to help our students and how to make our work environment a better place.

If interested, or want to simply brainstorm, please reach out to Jana at jjaraysi@ewu.edu.

Sincerely,

Jana
VP of Professional Development, PACRAO

New LDI Cohort Information

Greetings from the PACRAO Board,

My name is Arturo Torres and I am the Diversity Development Advocate, (DDA) for the Pacific Association of Collegiate Registrars & Admissions Officers, PACRAO. PACRAO is pleased to inform you of the great opportunity to participate in the 2019-2020 PACRAO Leadership Development Institute, LDI. With the expressed intent the LDI will provide a development opportunity for emerging leaders in the professional arenas that PACRAO serves. In addition to a mission of serving our members cutting edge professional development and networking opportunities, PACRAO also exists to further the cause of higher education and student success within the PACRAO region, across the United States, and globally. PACRAO can play a key role in shaping every level of membership through leadership, professional development opportunities, and the creation of intentional streams of development that actively encourage a broader spectrum of professionals to engage and grow in the profession. The application for the LDI will be available by the end of April with the cohort selection to be completed and confirmed by mid- July, 2019. Please take advantage of this PACRAO member's only opportunity. The PACRAO spring 2019 newsletter has testimonials of current LDI participants. Please read their comments, share with your supervisor or leadership team for support of the great professional development opportunity.

The LDI cohort has been busy reading some outstanding books such as: Leading Minds, Talk like Ted, and Switch just to name a few. The LDI faculty, which is made up of tenured and proven leaders in the field of higher education have mentored and have engaged the group in stimulating conversations and though provoking concepts in higher education. The LDI also have regular meetings with their mentors and in smaller groups to discuss and formulate ideas and thoughts. We look forward to reading your application and selecting the next round of leaders in our fields and in PACRAO.

Please stay tuned for more information regarding the LDI 2019-2020 application and selection process.

